# DNV

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
209066-2016-AQ-CZS-UKAS

Initial certification date:
09 December 2007

Valid:
09 December 2022 – 08 December 2025

This is to certify that the management system of

## PosAm, spol. s r.o.

Bajkalská 28, 821 09 Bratislava, Slovak Republic

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:

## ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

**The IT Service Management System that covers the provision of IT infrastructure and application services to internal organisation and its contracted customers within the technical and organizational boundaries of PosAm.**
**This is in accordance with PosAm service catalogue.**

Place and date:
**London, 01 December 2022**

APMG International™
**ISO/IEC 20000**
CERTIFIED ORGANIZATION

UKAS
MANAGEMENT
SYSTEMS
0013

For the issuing office:
**DNV - Business Assurance**
**4th Floor, Vivo Building, 30 Stamford Street,**
**London, SE1 9LQ, United Kingdom**

**Erie Koek**
Management Representative

# Appendix to Certificate

**PosAm, spol. s r.o.**

Locations included in the certification are as follows:

| Site Name | Site Address | Site Scope |
|---|---|---|
| PosAm, spol. s r.o. | Bajkalská 28, 821 09 Bratislava, Slovak Republic | The IT Service Management System that covers the provision of IT infrastructure and application services to internal organisation and its contracted customers within the technical and organizational boundaries of PosAm. This is in accordance with PosAm service catalogue. |
| PosAm, spol. s r.o. | Medený Hámor 15, 974 01 Banská Bystrica, Slovak Republic | The IT Service Management System that covers the provision of IT infrastructure and application services to internal organisation and its contracted customers within the technical and organizational boundaries of PosAm. This is in accordance with PosAm service catalogue. |
| PosAm, spol. s r.o. | Rosinská cesta 11, 010 08 Žilina, Slovak Republic | The IT Service Management System that covers the provision of IT infrastructure and application services to internal organisation and its contracted customers within the technical and organizational boundaries of PosAm. This is in accordance with PosAm service catalogue. |
| PosAm, spol. s r.o. | Nám. E. M. Šoltésovej 5, 934 01 Levice, Slovak Republic | The IT Service Management System that covers the provision of IT infrastructure and application services to internal organisation and its contracted customers within the technical and organizational boundaries of PosAm. This is in accordance with PosAm service catalogue. |
| PosAm, spol. s r.o. | Vozárova 5, 040 17 Košice, Slovak Republic | The IT Service Management System that covers the provision of IT infrastructure and application services to internal organisation and its contracted customers within the technical and organizational boundaries of PosAm. This is in accordance with PosAm service catalogue. |
| Telekom DataCenter, Slovak Telekom, a.s. | Varšavská 24/A, 831 02 Bratislava, Slovak Republic | Serverhousing for the PosAm IT systems |

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL: +44(0) 203 816 4000. www.dnv.co.uk

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