

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
209066-2016-AQ-CZS-UKAS

Initial certification date:
09 December 2007

Valid:
09 December 2016 - 09 December 2019

This is to certify that the management system of

PosAm, spol. s r.o.

Bajkalská 28, 821 09 Bratislava, Slovak Republic
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System standard:
ISO/IEC 20000-1:2011

This certificate is valid for the following scope:

**The service management system of PosAm supporting
the provision of IT infrastructure and application services to all customers
in accordance with the PosAm service catalogue.**

Place and date:
London, 12 December 2016



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For the issuing office:
**DNV GL - Business Assurance
United Kingdom, Palace House, 3
Cathedral Street, SE1 9DE, London, United
Kingdom**

A handwritten signature in blue ink, appearing to read 'D.P. Koek', written over a horizontal line.

D.P. Koek
Management Representative

Certificate No: 209066-2016-AQ-CZS-UKAS
Place and date: London, 12 December 2016

Appendix to Certificate

PosAm, spol. s r.o.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
PosAm, spol. s r.o.	Bajkalská 28, 821 09 Bratislava, Slovak Republic	The service management system of PosAm supporting the provision of IT infrastructure and application services to all customers in accordance with the PosAm service catalogue.
PosAm, spol. s r.o.	Medený Hámor 15, 974 01 Banská Bystrica, Slovak Republic	
PosAm, spol. s r.o.	Rosinská cesta 11, 010 08 Žilina, Slovak Republic	
PosAm, spol. s r.o.	Nám. E. M. Šoltésovej 5, 934 01 Levice, Slovak Republic	
PosAm, spol. s r.o.	Vozárova 5, 040 17 Košice, Slovak Republic	
Telekom DataCenter, Slovak Telekom, a.s.	Varšavská 24/A, 831 02 Bratislava, Slovak Republic	Serverhousing for the PosAm IT systems